TENDER DOCUMENT

Internet Bandwidth Requirement

DHA Suffa University

August 15, 2012

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A Project of DHA, Karachi
DG-78 Off Khayaban-e-Tufail
DHA Phase VII (Ext)
Karachi 75500
http://www.dsu.edu.pk
TENDER NOTICE

DHA Suffa University is an HEC recognized university. The university requires Internet Bandwidth. Interested Bulk Bandwidth providers are requested to submit their technical proposals and financial quotes in two separate sealed envelopes to the office of the Admin Officer latest by 11:45 AM, on 31st August 2012. Relevant details are available on the “downloads” page of DSU website (www.dsu.edu.pk).
SPECIFICATIONS

Bandwidth: 10Mbps with CIR
Medium: Buried Fiber with alternate backup on wireless
Fixed IPs: 16
Up time: 99.8% with SLA
Interface: FE
No Aerial Handover.
Redundancy: Required through multiple PoPs
Contract Duration: 1 year (Renewable on performance basis)
Necessary equipment must be quoted.

The following figure illustrates the required solution.
TECHNICAL EVALUATION CRITERIA

The company must have:

1. At least three year experience as bulk Internet bandwidth provider.
2. Permission to work in DHA.
3. NTN and GST registration.
4. Appropriate licenses from PTA.
5. Strong financial standing as indicated by 3 years audited account statements.
6. The proposed bandwidth should be symmetric directly from submarine POP/ISP.

Notes:
7. Please attach documentary evidence with technical proposal.
8. Please provide list of 5 similar customers with contact info.
TERMS AND CONDITIONS

1. **Single Stage – Two Envelope Procedure:** The bid shall comprise a single package containing two separate sealed envelopes. Each envelope must be clearly marked “Financial Proposal” and “Technical Proposal”, separately.

2. **Price:** Price should be quoted with delivery and including all types of applicable Taxes in the **Financial Proposal**. The bid should be valid for three months.

3. DSU reserves the right to reduce the quantity of each item by a maximum of 20% after the opening of the Tenders. However, no variation in the Quantity Ordered will be made by DSU after placing the firm order.

4. **Warranty:** Warranty of each equipment should be mentioned. Complete specifications along with type of warranty shall be provided in the “Technical Proposal”.

5. **Sample:** Sample of quoted items may have to be provided by the bidder to DSU for reference/evaluation.

6. **Delivery Period:** Time frame for completion of delivery/work is 30 days.

7. **Mode of Payment:** No Advance Payment will be made by DSU to the selected bidders. Part Payment is not allowed. Full payment will be made on complete delivery.

8. **Bid Security:** Bids without Earnest Money (2% of the bid in favor of DHA Suffa University, Karachi) shall not be entertained. (Not Applicable for Internet Bandwidth Tender)

9. **Bid Submission and Opening:** The Technical Proposals for the same will be opened by the Purchase Committee of DSU at 1200 hours on the same date in the presence of the representatives of the concerned bidders. Financial Proposals of the “Technically Qualified” bids will be opened within seven days from the opening of Technical Proposals in front of the “Technically Qualified” Bidders. The date, time and venue of the “Financial Proposals” opening will be intimated by DSU through Call/Email/Courier Service.

10. DSU has no intention to negotiate the price. The bidders are advised to quote the lowest possible price.

11. DSU reserves the right to reject any or all bids, subject to relevant provisions of SPPRA 2010 rules. In case of any dispute the decision of the DSU shall be final.

12. **Penalty Clause:** If the selected bidder fails to supply the material in the above specified period, DSU reserves the right to blacklist it for future business or forfeit the security money of 0.32% per day of the contract value or may impose any other financial penalty as deemed fit.

13. Please sign and stamp each page of the tender/bids document, otherwise, it will not be considered/accepted.

14. Bidders are required to have a minimum of 3 years experience of similar work/supply with reputable universities/organizations/institutes/companies, etc.

15. Incomplete bids will not be acceptable and will not be considered in any case, and will be rejected. Conditional bids will not be entertained.

16. For any technical queries or clarifications desired about any item please contact Engr Immad Uddin, Cell: 0300-2318841 between 9 AM and 5 PM on weekdays.

17. The decision with regard to the equivalence or superiority of the quoted item shall rest with the Technical Evaluation Committee of DSU.

18. Suppliers must have a local office in Karachi to cater for after sales support services.