DHA SUFFA UNIVERSITY

MAIN LIBRARY

<u>Feedback Form</u>

The DSU library's primary purpose is to meet the information needs of its community. These services can be enhanced based on your vital constructive feedback. For this purpose, we invite you to complete the following questionnaire;

Please tick mark (✓) your membership category here;			
☐ Student	☐ Faculty	☐ Officer	☐ NTS

Please fill the applicable sections with your particulars;		
Name:	DSU Regn. ID:	Dept:
Semester:	Contact No:	Email:

Please choose the appropriate option as answer(s) to each question;		
How often do you visit the main library?	☐ Daily ☐ Twice per week ☐ Once a semester	☐ Once per week ☐ Once per month ☐ Never
What is your main purpose of visiting the library?	☐ Borrowing Book ☐ Reading Room	☐ Doing Assignments ☐ Digital Library
Do you use OPAC for searching the books?	☐ Yes	☐ No

Please tick mark (✓) to what extent are you satisfied with the following services? (On the scale from 5 to 1, **5** stands for *Highly Satisfied* and **1** refers to *Very Unsatisfied*)

Question	5	4	3	2	1
Do you find adequate reference material in the library relevant to your subject of interest or study ?					
Are you satisfied with the computing facility for accessing digital library services ?					
How much satisfied are you with the WiFi network facility inside the library ?					
Are you satisfied with the available reading space inside the library ?					
Are you satisfied with the overall infrastructure and the ambience of the library ?					
Are you satisfied with the cooperative and helpful attitude of the library staff ?					

Suggestions / Complaints, if any?

Signatures:	Date: